

# Tree Replacement Warranty



Your new tree is sourced from premium, high-quality stock, ensuring its vitality and minimizing the risk of mortality. If a tree that Rainbow Treecare has planted dies within a period of five years from the initial planting date, Rainbow will remove the dead tree and replace that tree at no additional cost to the customer provided that the tree has received proper care and maintenance during that five-year period.

Trees eligible for the 5-year warranty must have been enrolled in a Tree Establishment package to include one of the following options:

- Basic- "Tree Establishment Package" includes pruning, mulching, composting, biochar applications at two and four years after year of installation.
- Premier- "Tree Establishment Package" includes pruning, mulching, composting, biochar applications at two and four years after year of installation and tree nutrition application at year three and five.

## Terms & Conditions:

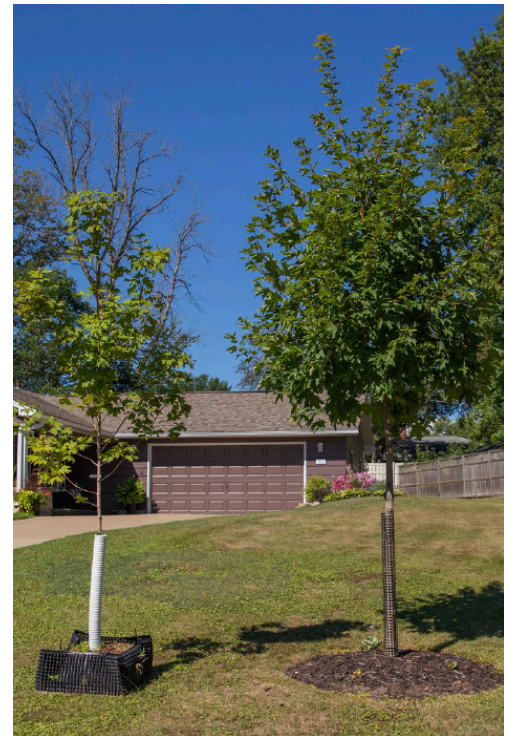
*Clients who wish to maintain their warranty must remain enrolled in the Tree Establishment package for the duration of the 5-year warranty period. Clients can opt out at any time, however, doing so will void the tree replacement warranty.*

*Clients who elect not to enroll in a Tree Establishment package at the time of planting will still be provided with basic care information to support the establishment and growth of their newly planted tree.*

*Clients must also leave the protective barriers placed on trees until they are instructed to remove them by one of Rainbow's Consulting Arborists.*

*Specific issues covered by the warranty include viability of nursery stock, improper planting, or root failure.*

*Issues NOT specifically listed above are not covered by the warranty, and may include damage from insect and animal pests, fungal, bacterial, or viral diseases, mechanical damage (including but not limited to lawn maintenance equipment or other vehicles), abiotic conditions such as drought, construction injuries, storm damage and herbicide use, or improper pruning and watering practices.*



*Triumph elm 3 years after planting.*